

***First
Impressions
From
the
West***



YOU ONLY GET ONE CHANCE...
To Make A Good First Impression!





What's happened so far

- ▣ Roll-out was October 7th
- ▣ Did you get a training certificate and password reminder?
 - Email Tammy if not
- ▣ In the West five Field Research Directors and one Lab Research Director have used the system



First thoughts...

- *I feel like I'm bumbling around.*
- *This isn't very intuitive.*



- Don't give up!
- Ask for help.





User feedback

- ▣ Get audits/inspections more timely.
- ▣ Easier to respond to. Snail mail is easily put aside and forgotten.
- ▣ Useful reports if you know where to look.
- ▣ Less paperwork generated.
- ▣ Lab thinks it's taking more time to respond.



What are your first impressions?





Things to remember

- ▣ User name reminder: cits\first name initial and last name
- ▣ Click “Remember my Credentials” after entering the correct login information
- ▣ For FDB responses, make sure you attach scanned pages that were added or changed
- ▣ If you send something that’s wrong, call Tammy and she can send it back to you to fix.

